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Entrepreneurs have taken advantage of a money-making opportunity to reconfigure the "question-and-answer model," as seen in the *New York Times, Feb. 7, 2011*. In these new Q&A models, users post questions & other users post answers, which can be edited by others. The downside of this is you don't always get reliable answers; like the free online encyclopedia Wikipedia, there's dubious quality control and anyone can edit the answers.

AskAway – the statewide library consortium – connects you to a trained librarian, whenever curiosity or need arises. When you use AskAway, you're linked to research professionals who find answers using reliable and authoritative resources. Residents of all ages can use this service from their local public library's website, from the Department of Public Instruction's website at http://dpi.wi.gov/rll/qp form.html, or Facebook at facebook.com/askawaywi.

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